



wisconsin department of
children + families

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Division of Enterprise Solutions

February 13, 2012

To: Steve Martinelli
Cost Allocation & Program Integrity Section
Bureau of Finance

From: Sarah R. Cannon, Research Analyst,
Bureau of Finance

Final
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RE: FFY'12 1st QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 1st quarter of Federal Fiscal Year 2012 (October 1 – December 31, 2011), 2760 telephone calls were conducted to county social service workers. Of these calls, 1,547 were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 1st quarter of Federal Fiscal Year 2012 (October 1 – December 31, 2011). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on 1,547 client-related calls):

**Wisconsin Random Moment Time Study Statewide Federal IV-E Claim
FFY12 – October 1 – December 31, 2011**

		Unassigned Calls		Guardianship Calls (eff 8/1/11)		Total	
		#	%	%	#	%	#
1. IV-E. Claim							
01	Eligibility Determination	0	0.00%	0	0.00%	0	0.00%

2. Foster Care Activity							
02	Rate Setting	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	46	2.97%	0	0.00%	46	2.97%
08	Preparation for & Participation in Judicial Det.	66	4.27%	0	0.00%	66	4.27%
09	Resource Development	23	1.49%	0	0.00%	23	1.49%
10	Recruitment	0	0.00%	0	0.00%	0	0.00%
21	Transportation for FC Administration	15	0.97%	0	0.00%	15	0.97%
41	Dev. Of Case Plan (Child-Medical)	2	0.13%	0	0.00%	2	0.13%
42	Dev. Case Plan (Child-Non-Medical)	8	0.52%	0	0.00%	8	0.52%
43	Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
51	Case Review (Child-Medical)	8	0.52%	0	0.00%	8	0.52%
52	Case Review (Child-Non-Medical)	64	4.14%	0	0.00%	64	4.14%
53	Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
61	Case Management (Child-Medical)	17	1.10%	0	0.00%	17	1.10%
62	Case Management (Child-Non-Medical)	335	21.65%	0	0.00%	335	21.65%
63	Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	18	1.16%	0	0.00%	18	1.16%
71	Referral for Services (Child-Medical)	2	0.13%	0	0.00%	2	0.13%
72	Referral for Services (Child-Non-Medical)	1	0.06%	0	0.00%	1	0.06%
73	Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
Total Foster Care Activity		605	39.11%	0	0.00%	605	39.11%

In FFY12, 1st Quarter results of telephone interviews yield the following breakout of Pre-Placement Activity (% results based on 1,547 Client-related calls):

Pre-Placement/ Preventing Foster Care Activity

		Unassigned Calls		Guardianship Calls (eff 8/1/11)		Total	
		#	%	#	%	#	%
13	Prevention Case Plan Exists	35	2.26%	0	0.00%	35	2.26%
15	Court Proceedings Started	3	0.19%	0	0.00%	3	0.19%
Total Pre-Placement/ Preventing Foster Care Activity		38	2.46%	0	0.00%	54	2.46%
Total Foster Care/ Pre-Placement Activity		643	41.56%	0	0.00%	643	41.56%

Due to the ACR Review, September, 2009, Pre-Placement Activities for Juvenile Justice Cases have been removed from the Federal Claim. However, there were no pre-placement calls regarding juvenile justice cases for FFY12 – 1st quarter. These were activities involving a juvenile delinquent who is at home, with a safety plan in place to prevent placement or pending court activity to remove the child from the home.

Removal of Pre-Placement/ Preventing Foster Care Activity for JJ Cases					
13	Prevention Case Plan Exists	0	0.00%	0	0.00%
15	Court Proceedings Started	0	0.00%	0	0.00%
Total (JJ Pre-Placement Calls to be removed from IV-E claim)		0	0.00%	0	0.00%
Grand Total Claimable Calls					
		643	41.56%	0	0.00%
				643	41.56%

There were no samples in which children were in the guardianship program, therefore, the total IV-E claimable activity is **41.56%**; a **0.96%** increase over FFY11- 4th quarter results (**40.79%**)

Claimable Calls (Foster Care + Pre-Placement)	643	41.56%
Total Guardianship Calls	0	0.00%
Total Claimable Calls for Quarter (guardianship + non-guardianship calls)	643	41.56%

Break-down for non-claimable, child-related calls:

	# of interviews	% of individual clients
<u>Non-Claimable Child-Related Calls</u>		
11 Not at Risk of Placement	462	29.86%
12 Positive Risk Assessment Completed	6	0.39%
16 Voluntary Kinship Placement	18	1.16%
81 Child Abuse/ Neglect Investigation	119	7.69%
82 Direct Social Services	17	1.10%
83 Juvenile Correctional Placements	22	1.42%
Total Non-Claimable Child-Related Calls	644	41.63%

Total Child-Related Calls for Quarter	1,287	83.19%
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Call Breakdown (% results based on 2,760 total RMTS calls):

Client-Related Calls	1,547	56.05%
Non-Client-Related Calls	1,213	43.95%
Total Number of Calls for Quarter	2,760	100.00%
Total Child-Related Calls	1,287	83.19%
Total Adult-Related Calls	260	16.81%
Total Client-Related Calls	1,547	100.00%

The following is a breakdown of the remaining **1,213** calls for the quarter (% results based on a total of 2760 calls):

Non-Client-Related Calls		
01 - Out-of Sample Calls	94	3.41%
02 - Vacation	295	10.69%
03 - Sick Leave	74	2.68%
04 - Compensatory Time	275	9.96%
05 - Leave	58	2.10%
06 - Personal Time (Breaks, Bathroom, etc.)	111	4.02%
07 - Staff Development	85	3.08%
09 - General Administrative Activities	181	6.56%
11 - Other Activity (Not Client-Related)	28	1.01%
23 - General Service Activity/ Resource Development	12	0.43%
Total - Non-Client-Related Calls	1,213	43.95%

The number of client-related calls has been relatively stable for the last 3 Federal Fiscal years (FFY09 thru FFY12); usually +/- 1%. The overall claiming trend for the Social Service Random Moment Time Study has declined from a high of **45.10%**, FFY10 – 4th quarter; the peak of the economic recession; but has slightly risen **0.96%** from FFY12 – 4th quarter results of **40.92%**. Currently less activity is spent on child-related cases; however, that activity has resulted in a higher number of claimable child-related cases.

	FFY10 - 1 st Qtr	FFY10 – 2 nd Qtr	FFY10 – 3 rd Qtr	FFY10 – 4 th Qtr	FFY11 – 1 st Qtr	FFY11 – 2 nd Qtr	FFY11 – 3 rd Qtr	FFY 11 – 4 th Qtr	FFY 11 – 4 th Qtr
1. Eligibility Determination	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
2. Foster Care Activity	33.25%	34.75%	39.83%	39.15%	39.48%	37.04%	36.51%	37.39%	39.11%
4. Pre-Placement Activity	11.70%	11.86%	11.72%	12.30%	4.09%	3.69%	3.01%	3.40%	2.26%
Removal of Code 13&15 JJ Cases	-7.54%	-7.08%	-7.26%	-7.01%	-0.45%	-0.43%	-0.32%	-0.19%	-0.00%
Total Claimable Calls (excluding guardianship calls)	37.47%	39.53%	44.29%	44.44%	43.12%	40.29%	39.19%	40.60%	41.37%
Guardianship Calls	0.38%	0.48%	0.31%	0.66%	0.71%	0.80%	0.58%	0.51%	0.00%
Total Claimable Calls	37.85%	40.01%	44.60%	45.10%	43.83%	41.09%	39.77%	40.92%	41.56%

Note:

1. Effective with FFY09 – 1st quarter, Juvenile Justice Pre-Placement Activities have been removed from the SSRMTS.
2. Effective with FFY10 – 2nd quarter, Milwaukee County JJ, Aging and Disability Units were removed from the SS RMTS.
3. Effective with FFY11 – 1st quarter, Claimable Pre-Placement Activities have been limited to those cases where a safety plan is in place to prevent a child's removal from the home.
4. Effective August 1, 2011 – The Guardianship Program was rolled out from only BMCW to the entire state.

From the beginning of the Recession in FFY08 – 4th quarter, the child abuse/ neglect investigations peaked at **11.64%** for the FFY10- 1st quarter. The current child abuse/ neglect investigation activity is **7.69%**, of all client-related activity. This figure is still higher than pre-recession rates of **6.85%**, but has decreased by **0.50%** due to the improving economy.

Abuse/ Neglect Investigations

FFY08 – 1 st	7.11%	FFY09 – 1 st	8.45%	FFY10 – 1 st	11.64%	FFY11 – 1 st	10.32%	FFY12 – 1 st	7.69%
FFY08 – 2 nd	6.85%	FFY09 – 2 nd	8.46%	FFY10 – 2 nd	10.96%	FFY11 – 2 nd	10.89%		
FFY08 – 3 rd	7.44%	FFY09 – 3 rd	10.56%	FFY10 – 3 rd	9.12%	FFY11 – 3 rd	6.71%		
FFY08 – 4 th	7.70%	FFY09 – 4 th	10.58%	FFY10 – 4 th	10.05%	FFY11 – 4 th	8.20%		

Based on information taken from the United States Department of Labor, www.bls.gov, the economy is continuing to improve. Wisconsin's unemployment rate continues to decline and was at 7.1% December, 2011. Wisconsin's unemployment rate is still higher than pre-recession rates - a **1.8%** increase in unemployment rates from October, 2008, the beginning of the 2009 Federal Fiscal Year thru December, 2011:

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3079291	2915252	164039	5.3
	↓				
2009	May	3110490	2835182	275308	8.9
2009	Jun	3100872	2823539	277333	8.9
2009	Jul	3087603	2812003	275600	8.9
2009	Aug	3073024	2801169	271855	8.8
2009	Sep	3058942	2791177	267765	8.8
2009	Oct	3046225	2782208	264017	8.7
2009	Nov	3035017	2774405	260612	8.6
2009	Dec	3026400	2768244	258156	8.5
2010	Jan	3030254	2767598	262656	8.7
2010	Feb	3039902	2774849	265053	8.7
2010	Mar	3046655	2777970	268685	8.8
2010	Apr	3052300	2792031	260269	8.5
2010	May	3054065	2803686	250379	8.2
2010	Jun	3040729	2799931	240798	7.9
2010	Jul	3030450	2792525	237925	7.9
2010	Aug	3029737	2790489	239248	7.9
2010	Sep	3031807	2796086	235721	7.8
2010	Oct	3033333	2797159	236174	7.8
2010	Nov	3040948	2808985	231963	7.6
2010	Dec	3050103	2822425	227678	7.5
2011	Jan	3045284	2819301	225983	7.4
2011	Feb	3048976	2821919	227057	7.4

Year	Period	labor force	employment	unemployment	unemployment rate
2011	Mar	3059572	2833917	225655	7.4
2011	Apr	3067824	2843660	224164	7.3
2011	May	3072021	2844204	227817	7.4
2011	Jun	3066358	2831826	234532	7.6
2011	Jul	3058079	2818972	239107	7.8
2011	Aug	3055819	2815853	239966	7.9
2011	Sep	3057796	2819199	238597	7.8
2011	Oct	3056951	2822865	234086	7.7
2011	Nov	3055454	2831540	223914	7.3
2011	Dec	3054178(P)	2838411(P)	215767(P)	7.1(P)

P = Preliminary

Claimable Foster Care Activities

Statewide, the slowly improving unemployment rate continues to impact children in the State; resulting in a fairly flat Federal IV-E claim. The Statewide, claimable foster care activities increased **1.72%**; from FFY 12 – 1st quarter’s results of **37.39%** to FFY 12 – 1st quarter results of **39.11%**.

Most of the foster care activity remained fairly consistent over the previous quarter. However, there were three significant changes; namely a **1.03%** decrease in Code “08” – Preparation for and Participation in Judicial determination; a **1.17%** increase in Code “52” – Case Review; and a **1.48%** increase in Code “62” – Case Management.

When you analyze only the statewide claimable foster care activity, you will see that the claimable foster care activity still remains significantly higher than the pre-recession IV-E claim rates - FFY08 – 3rd quarter results of **27.85%** . Foster care claimable activity was **27.85%** (FFY08 – 3rd quarter), but is now **39.11%** FFY12– 1st quarter). Therefore, overall, worker time spent on case management activities for children who have been removed from their parental homes, and placed in court-ordered relative, foster care, group home and residential care placements continues to remain at levels significantly higher than pre-recession levels.

Bureau of Milwaukee Child Welfare

Analysis of the Bureau of Milwaukee Child Welfare’s claimable foster care activity levels show that the rebounding economy has resulted in a sharp decline of claimable IV-E activity. The economic recession had disproportionately affected children in Milwaukee with even higher claimable foster care activity than statewide results. However, with the improving economy, the total claimable calls for BMCW were **67.16%** for FFY12 – 1st quarter; versus **71.31%** for FFY11 – 4th quarter; a **4.15%** decrease. However, this figure is still significantly higher than the pre-recession levels; which was **50.00%** for FFY 08 – 1st quarter.

Analysis of the claimable foster care activity shows that several codes had significant decreases; Code “03” – Placement of Children (2.90% decrease); Code “08” – Judicial Determinations (3.48% decrease); and Code “61” – Case Management: Child-Medical (1.55% decrease). There were only two significant increases in two foster care activity; Code “62” – Non-Medical Case Management and Code “52” – Case Review: Child Non-Medical .

Claimable Pre-Placement Activities

Statewide, pre-placement activities decreased 0.95% from 3.40% (FFY11-4th quarter) to 2.46% (FFY12- 1st quarter). Effective with the start of FFY11, pre-placement activity was limited to those cases involving children who are in the parental home and an open safety plan is in effect to prevent the placement of children outside the home. Calls involving children who only had an open court order in place without a safety plan in place to prevent placement were removed from claimable activity.

For the FFY12 – 1st quarter, there were no calls involving juveniles who were at home with an open safety plan in place to prevent placement (primarily those children who were in previous out-of-home placements with plans in place to prevent their re-removal. Therefore, the total pre-placement activity remains at 2.46% for the FFY12- 1st quarter.

Unlike State-wide results, BMCW actually saw an increase in pre-placement activities; which increased 0.87% from 8.44% (FFY11-4th quarter) to 9.31% (FFY12-1st quarter); due to a 5.45% increase in Code “15” – Court Proceedings Started. More worker activity in BMCW during FFY12 – 1st quarter was spent on children who were still in parental home or reunified with their parent(s), but deemed at risk of out-of-home placement.

Non-Claimable Child-Related Calls

Statewide, non-claimable child-related calls decreased this past quarter; decreasing 1.69% from 43.32% in FY11-4th quarter to 41.63% in FFY12-1st quarter.

This activity decreased primarily due to decreases in Code “16” – Voluntary Relative Placements (0.79% decrease) and Code “81” - Child abuse/ neglect investigations (0.50%); as well as smaller decreases in Code “81” – Direct Social Services and Code “83” – Juvenile Correctional Placements.

There were only insignificant increases in Code “11” – Not at Risk of Placement from 29.70% (FFY11- 4th quarter) to 29.86% (FFY12-1st quarter) ;and Code “12” – Positive Risk Assessment Completed, in which allegations of abuse/ neglect were substantiated, but there is no safety plan in place to prevent placement.

Non-Client Related Calls

The breakdown for non-client-related activities increased 1.41% from FFY11-4th quarter results, 42.54% of all calls to FFY12 -1st quarter results (41.63%). The increase in non-client related calls can mainly be attributed to an increase in Code “04” – Comp/ flex time schedules. Due to the Christmas and New Year’s Holidays, this a normal occurrence. An increase in Code “11” – Other Activity (non-Client-Related) also contributed to the increase in non-client related activity; which included such activities such as attending Christmas parties, work retreats, union work and fleet car activities.

The out-of-sample rate although improved from previous quarters; has increased 0.33% from FFY 11- 4th quarter results (3.08%) to FFY 12 – 1st quarter results (3.41%).

The turnover calls (layoffs, retirements, promotions, etc.) made up 2.14% of the out-of-sample rate (59 out of 94 calls); which is a 0.11% decrease from the FFY11-4th quarter results of 2.28%.

No response and responded too late calls made up 1.23% of the out-of-sample calls for FFY12-1st quarter (35 out of 94 calls), a 0.40% increase from FFY11 – 4th quarter results of 0.83%.

BMCW's non-client-related calls decreased 0.33% from 43.97% to 43.65%. BMCW's out-of-sample rate increased 1.79% to 10.77%. This is a huge increase with the out-of-sample rate as high as historical averages of around 11%. However, a huge turnover has contributed to this increase.

BMCW's FFY12-1st quarter out-of-sample rate was 10.77%. However, **6.30%** of these calls, or 23 out of 39 out of sample calls were due to workers no longer being with the agency/ promoted, etc. Whereas, 16 calls, or **4.42%** of the out-of sample calls were due to late or no responses.

To continue this improvement in the out-of-sample rate, all workers, supervisors and liaison's at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates. When an individual sample is thrown out, pollers send reminder emails to those workers to respond within the 48 hour time frame.

Additionally, to help reduce the out-of-sample rates, both pollers are sending emails to workers after the 1st business day to improve the response rate and have called supervisors and liaisons to help assist in more timely responses. A monthly tabulation of no responses and turnover rate is compiled to more closely monitor compliance of the timeliness requirements of the time study.

To determine Guardianship and WISACWIS claims, the break-out of the 362 calls to BMCW is as follows **(based on 204 client-related calls)**:

	Unassigned Calls		Guardianship Calls (eff 8/1/11)		Total	
	#	%				
1. IV-E. Claim						
01 Eligibility Determination	0	0.00%	0	0.00%	0	0.00%

2. Foster Care Activity						
02 Rate Setting	0	0.00%	0	0.00%	0	0.00%
03 Placement of Children	7	3.43%	0	0.00%	7	3.43%
08 Preparation for & Participation in Judicial Det.	17	8.33%	0	0.00%	17	8.33%
09 Resource Development	2	0.98%	0	0.00%	2	0.98%
10 Recruitment	0	0.00%	0	0.00%	0	0.00%
21 Transportation for FC Administration	2	0.98%	0	0.00%	2	0.98%
41 Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%
42 Dev. Case Plan (Child-Non-Medical)	1	0.49%	0	0.00%	1	0.49%
43 Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
44 Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
51 Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%
52 Case Review (Child-Non-Medical)	15	7.35%	0	0.00%	15	7.35%
53 Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
54 Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
61 Case Management (Child-Medical)	2	0.98%	0	0.00%	2	0.98%
62 Case Management (Child-Non-Medical)	68	33.33%	0	0.00%	68	33.33%
63 Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
64 Case Management (Family Mbr-Medicaid ineligible)	2	0.98%	0	0.00%	2	0.98%
71 Referral for Services (Child-Medical)	2	0.98%	0	0.00%	2	0.98%
72 Referral for Services (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%
73 Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%
74 Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
Total Foster Care Activity	118	57.84%	0	0.00%	118	57.84%

BMCW Pre-Placement/ Preventing Foster Care Activity

	Unassigned Calls		Guardianship Calls (eff 8/1/11)		Total	
	#	%	#	%	#	%
13 - Prevention Case Plan Exists	17	8.33%	0	0.00%	17	8.33%
15 - Court Proceedings Started	2	0.98%	0	0.00%	2	0.98%
Total Pre-Placement/ Preventing Foster Care Activity	19	9.31%	0	0.00%	19	9.31%
BMCW - Total Claimable Calls for the Qtr	137	67.16%	0	0.00%	137	67.16%

BMCW Non-Claimable Child-Related Calls:

	Unassigned Calls		Subsidized Guardianship Calls		Total	
	#	%	#	%	#	%
11 Not at Risk of Placement	41	20.10%	0	0.00%	41	20.10%
12 Positive Risk Assessment Completed	0	1.59%	0	0.00%	0	1.59%
16 Kinship Placement as FC Prevention (no MA)	3	1.47%	0	0.00%	3	1.47%
81 Child Abuse/ Neglect Investigation	23	11.27%	0	0.00%	23	11.27%
82 Direct Social Services	0	0.00%	0	0.00%	0	0.00%
83 Juvenile Correctional Placements	0	0.00%	0	0.00%	0	0.00%
Total Non-Claimable Child-Related Calls	67	32.84%	0	0.00%	67	32.84%

Total BMCW - Child-Related Calls

204	100%	0	0.00%	204	100.00%
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BMCW - Client-Related Calls	204	56.35%	0	0.00%	204	56.35%
BMCW - Non-Client-Related Calls	158	43.65%	0	0.00%	158	43.65%
Total Number of Calls to BMCW for Quarter	362	100.0%	0	0.00%	362	100.00%

The following is a breakdown of the remaining **158** calls for the quarter (% results based on a total of 362 calls):

	Unassigned Calls		Guardianship Calls		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients
Non-Client-Related Calls						
01 - Out-of Sample Calls	39	10.77%			39	10.77%
02 - Vacation	43	11.88%			43	11.88%
03 - Sick Leave	9	2.49%			9	2.49%
04 - Compensatory Time	17	4.70%			17	4.70%
05 - Leave	8	2.21%			8	2.21%
06 - Personal Time (Breaks, Bathroom, etc.)	10	2.76%			10	2.76%
07 - Staff Development	14	3.87%			14	3.87%
09 - General Administrative Activities	15	4.14%			15	4.14%
11 - Other Activity (Not Client-Related)	3	0.83%			3	0.83%
23 - General Service Activity/ Resource Development	0	0.00%			0	0.00%
Total BMCW - Non-Client Related Calls (% based on 362 total calls to Milwaukee)	158	43.65%			158	43.65%
Total BMCW Calls	362	100%			362	100%

With the elimination of calls to Juvenile Justice, Aging and Disability Unit workers, all calls to BMCW were child-related calls for the FFY12 – 1st quarter. This continues to be a main factor for the continued increases in child-related activity; and potential increases in IV-E claimable activity for BMCW. **No calls were** made to workers who were working on adult clients. And fewer calls were made to those workers who were not performing IV-E claimable activities. There was a 3.41% increase in client-related calls; which decreased from 59.43% to 56.03%; but more client-related calls were in IV-E claimable activities.

Claimable Foster Care Activities

The total BMCW IV-E claim increased 5.70% from 65.61% (FFY11-3rd quarter) to 71.31% (FFY11 – 4th quarter results). This is due to increases in foster care placement activities. There was a 9.85% increase in foster care activity; from 53.44% (FFY11-3rd quarter) to 63.29% (FFY11-4th quarter). Essentially, a far greater number of samples involved children who were removed from their homes.

The most significant increases were seen in Codes “03”- Placement of Children, Code “08” - Preparation for and Participation in Judicial Determination; Code “52” – Case Plan Review and Code “61” – Medical Case Management.

Claimable Pre-Placement Activities

Like Statewide results which saw a decrease in Pre-Placement Activities, there was an decrease in claimable Pre-Placement Activities for the BMCW. Claimable Pre-Placement Activities decreased 3.73% from 12.17% to 8.44%. **Less worker time was** spent on cases involving a child(ren) that were at home with safety plans in place to prevent placement or re-removal from the home for the FFY11– 4th quarter.

Non-Claimable Foster Care Activities

Non-Claimable Foster Care Activities in BMCW significantly increased 5.00% from FFY11–4th quarter (27.85%) to FFY12-1st quarter results (32.84%). This is as a result of large a large increase in Code “11” – Not at Risk of Placement activity in which the child(ren) were deemed to not be at imminent risk of removal from the parental home; and no safety plan was in place to prevent removal (4.91% increase); as well as Code “81” – Child Abuse/ Neglect Investigations (1.15% increase).

The economy is still in recovery as evidenced by the high child abuse/ neglect investigations at both the State and BMCW levels. Children in Milwaukee continue to be especially vulnerable, but the improving economy is making the outlook a little brighter

	FFY10 - 1 st Qtr	FFY10 – 2 nd Qtr	FFY10 – 3 rd Qtr	FFY10 – 4 th Qtr	FFY11 – 1 st Qtr	FFY11 - 2 nd Qtr	FFY 11 - 3 rd Qtr	FFY 11 – 4 th Qtr	FFY12 - 1 st Qtr
1. Eligibility Determination	0.39%	0.00%	0.00%	0.39%	0.00%	0.00%	0.00%	0.00%	0.00%
2. Foster Care Activity	51.76%	60.73%	67.71%	63.68%	63.48%	64.36%	53.44%	63.29%	57.84%
3. Pre-Placement Activity	10.59%	9.95%	8.85%	12.63%	8.43%	9.90%	12.17%	8.44%	9.31%
Total Claimable Calls (<i>including guardianship calls</i>)	62.75%	70.68%	76.56%	76.32%	71.91%	74.26%	65.61%	71.73%	67.16%

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